



Your Smart
Technology
Partner

escom
TECH

CORPORATE PROFILE

ABOUT US



We are established in 2010, ESCOM TECH is a prominent in supply & Integration of IT & ELV Products and Services across the UAE. Our business solutions have empowered a range of industries such as Education, Healthcare, Hospitality, Financial Services, Retail and Government to name a few. We distinguish ourselves by offering innovative and cost-effective solutions that deliver high performance, reliability and ease of operation.

SUPPLY

&

SOLUTIONS

OUR MAJOR HANDLING

Trade & Supply

We distribute high-end IT & ELV systems, bringing the latest cutting-edge technology to the region, in partnership with more than ten leading brands. ESCOM caters to a vast network of dealers & resellers and is fully capable of delivering on diverse requirements, right from generalized to highly-specific client needs. ESCOM has built a reputation as a strategic partner for business-ess clients with strong supply infrastructure and proven relationship with the world's leading IT & ELV brands.

Service & Support

Today's upshifting market condition, businesses must ensure they are working with a dependable and responsive IT & ELV support provider to keep their technology up and running at all times. Our in-house Service Centre team boasts of highly qualified, technically trained engineers who can extend full-fledged support to the clients. And we also offer services like Annual Maintenance Contracts Warranty Services, Spare Parts, Facility Management, New Business IT & ELV Setup and many more.



Escom Specialized Area

Enterprise WiFi & RF Solution



If you're searching for a powerful and reliable WiFi solution, look no further than our state-of-the-art WiFi 6 and WiFi 6E solution. Perfect for SMEs and large enterprises alike, this top-of-the-line technology is capable of handling gigabytes of data transfer with ease - ensuring that your business always stays connected. By investing in our cutting-edge WiFi solution, you'll be able to future-proof your business against the ever-increasing demand for data and bandwidth. Don't miss out - upgrade to our WiFi 6 and WiFi 6E solution today!

SURVEILLANCE INSTALLATION & MAINTENANCE



CCTV surveillance is one of the most important tools for keeping your business safe and secure. Our experienced engineers have been working in the field for over 15 years, and are committed to providing the best possible service. We offer a range of integrated CCTV solutions, including AI, storage-based, NPR, face detection, instruction detecting, fire detection, theft monitoring and alarm-based systems. With our help, you can be sure that your business is protected against any potential threats. Contact us today to find out more about our services.

SMATV / SATELLITE



Installations of SMATV technology from escom Tech provide residents and businesses with a central source for all their television connectivity needs. This system is perfect for those who want to access multiple channels or providers, including OSN, from one convenient location. With our experience and expertise, we can ensure that your SMATV installation will be flawlessly executed and provide optimal performance.

Escom Specialized Area

ACCESS CONTROL / TIME ATTENDANCE SYSTEM



If you're looking for a secure and reliable access control system, then you need to check out our Access Control system. With this system, you can remotely control and monitor your gate or door, and it's also auditable so you can keep track of who goes in and out. Plus, our customer service is top-notch and we're always here to help if you have any questions or concerns. Don't take our word for it, though - try it out for yourself and see how easy and convenient it is to use. We know you'll love it!

TELECOMMUNICATION SYSTEM



Are you looking for a reliable telecom solution provider in the UAE region? Look no further than Escom Tech! We have deployed over 5000 telecom terminals and our experienced telecom engineers are familiar with Avaya, Cisco, Panasonic, NEC, Grand stream and 3xc systems. Plus, we offer a wide range of integrations for your telecom system, such as VRS, Voice logger, Call accounting and more. So if you're searching for a comprehensive solution that will meet all your needs, look no further than Escom Tech!

INTERCOM SYSTEMNANCE



The intercom system is an electronic device that enables two-way communication between people. Escom is providing a comprehensive intercom system which is integrated with cutting edge technologies. The intercom system is easy to use and install, and it is very user friendly. The intercom system has a variety of features that are beneficial for both residential and commercial applications.

CLOUD SERVICES



Escom is partnered with microsoft and its cloud service. Escom is equipped to host calud solutions like Azue, AWS and MS 365 as per the tilored client requirement.

Escom Specialized Area

CONTACT CENTER



Introducing the Escom Contact Center- the centralized point from which your organization can manage all customer interactions across various channels. Our tailored, customized solutions are designed to meet your specific sales support needs. By consolidating all customer communications into one easy-to-use platform, you'll be able to streamline operations and improve efficiencies. And because our solutions are highly scalable, you can easily expand your contact center as your business grows. So why wait? Get started today with the Escom Contact Center.

DATA BACKUP AND STORAGE



By Our data centre solution, we host some of the most powerful computers in the world. Tier 1 and Tier 2 Datacentres provide the infrastructure necessary to keep these computers running around the clock. We are proud to offer both on-premise and cloud systems to our clients. With our cutting-edge data centre, businesses can rely on us to keep their operations up and running smoothly.

The purpose of the backup is to create a copy of data that can be recovered in the event of a primary data failure. Primary data failures can be the result of hardware or software failure, data corruption, or a human-caused event, such as a malicious attack (virus or malware), or accidental deletion of data. Backup copies allow data to be restored from an earlier point in time to help the business recover from an unplanned event.

CYBER SECURITY



Cybersecurity is a go-to measure to protect your IT assets against potential cyberattacks. Escom provides comprehensive cybersecurity solutions that safeguard your organization against the latest threats. Our solutions are designed to detect and prevent attacks, protecting your data and systems from harm. With Escom, you can rest assured that your business is safe from the ever-growing threat of cybercrime.

Escom Specialized Area

SYSTEM UPGRADE INSTALLATION & MAINTENANCE



System upgrades have become a necessary part of owning a modern computer. One of the most common upgrades is adding or increasing Random Access Memory (RAM). This allows for faster processing and the ability to run multiple programs simultaneously without lag. Additionally, switching from a traditional hard drive to a Solid State Drive (SSD) not only improves overall speed, but also prolongs the life of the system by reducing wear and tear on moving components.

IT NETWORK & VPN SOLUTIONS



IT Network is a hardware and software monitoring service that helps businesses keep their IT systems running smoothly. By keeping an eye on failures, viruses, online threats, and staying up-to-date on required maintenance functions, businesses can avoid costly downtime and disruptions. With IT Network, businesses can also expand their reach through Secure Business VPNs. By investing in IT Network, businesses can save time and money while maintaining a high level of IT performance.

IT INFRASTRUCTURE CONSULTING



If you are looking for a reliable IT consultant, look no further than our team of certified engineers. We provide you with all the guidelines and a road map for IT consulting, so you know exactly what you need and what you don't need. We will help you save time and money by ensuring that your IT infrastructure is up to date and efficient. Contact us today to schedule a consultation.

STRUCTURED CABLING



Structured cabling is a complete system of cabling and associated hardware that provides a comprehensive telecommunications infrastructure. Escom's experienced technicians are carefully handling the process of cabling and its commissioning worth to maintain the RIO and its optimum performance. Nobody can ignore this cabling part in their IT and telecom infrastructure deployment.

Annual Maintenance Contract

SMART AMC SERVICES

DETAIL SERVICES

Services we take for the AMC

- Surveillance system CCTV
- Access Control
- Time Attendance System
- Desktop support (MAC/Windows)
- System management check
- Disk clean
- Antivirus and malware
- Email security and management
- Servers and attached storage
- SAN storage
- Telephone Systems (PBX)
- Server Back up
- Data Restore
- Telephone Equipment's

What includes in AMC

- Onsite visit by our qualified engineers
- Managed Data and Back up for CCTV
- Regular preventive maintenance
- Instance or incident based call out support
- Schedule maintenance.
- Monthly Report and executive dashboard summary
- Around the clock network monitoring and reporting.

WE DO

MAJOR AREA THAT WE COVERS



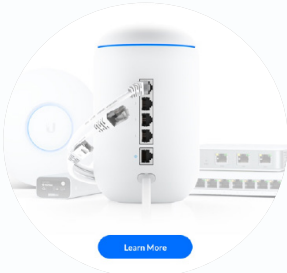
Computers



Printers & Supplies



Access & T-A



Network & Accessories



Servers & Pheriperals



Connectivity



Wireless Solutions



Information Storage



Telecommunication

OUR MAJOR CLIENTS

 <p>شرطة دبي DUBAI POLICE</p>	 <p>Highness Business Solutions & Support هاينيس الحلول التجارية والدعم</p>	
 <p>ACCOR</p>	 <p>GERMAN INTERNATIONAL SCHOOL DUBAI DEUTSCHE INTERNATIONALE SCHULE DUBAI</p>	 <p>Amarco مباركو SINCE 1988</p>
 <p>مجموعة الفطيم Al-Futtaim group</p>	 <p>NOVOTEL</p>	 <p>GEMS EDUCATION</p>
 <p>الهابتور ALHABTOOR</p>	 <p>CLINICS ORIANA عيادات أوريانا AL GOAZ-SHARJAH القوز - الشارقة</p>	 <p>ELEMEC ENGINEERING LLC</p>
 <p>MILLENNIUM HOTELS AND RESORTS</p>	 <p>Lenovo</p>	 <p>FLOWARD</p>
 <p>MANAZIL REAL ESTATE</p>	 <p>KEA DESIGN</p>	 <p>Splash Building Contracting LLC</p>
 <p>FALCONCITY THE WORLD IN A CITY</p>	 <p>adagio APARTHOTEL</p>	 <p>ROYAL FURNITURE</p>

OUR MAJOR PROJECTS

More than 8000 PA Devices Installed	More than 5000 Wifi Devices Installed
Deployed 100 Data Storage Devices	Deployed-1000s of OFC FTTH and Maintaining
Installed Morethan 6000 of Grand Stream Telecoms	Upgraded morethan 2000 Computers and servers
Secured 100s Of Client IT Infrastructures	Sold Morethan 5000 of Computers and laptops
Deployed 200 of MFPs and Maintaining	More than 20000 Camera Devices Installed
Seriously Suppling system Peripherals	Deployed 100s Of servers and Tier 1 AND Tier 2 Datacenters
Deployed and Maintaining 50 of Branding AV Systems	Installed More than 2000 of Avaya Telecoms
Consulted 1000s of Software requirements	Migrated and Managing 100s of Microsoft Mail servers 365
Morethan 20000 Networking cabling installed	Supplied 50000s of IT products and hardwares
Deployed Few video walls and Pro Media Players	Deployed Few Apple Mac Infrastructures
Support 100s Of clients with AMC.	Designed and Deployed morethan 200 of Large medium small networks



MANAGEMENT

Management

Cutting edge management system is designed to Manage customer requirement and respons on the right time

Delivery system

Deployed dedicated delivery team for the prompt and proper delivery and collection management. Under promise and over delivery.

Professional Team

Arranged Professional Team for organising and planning inquiry, response, procurement, finance & Accounting.






escom

TECH

STRUCTURAL



Monitoring



Companies overall activities are managed and monitored by the advanced ERP and CRM system

Presales

We are consulting our client to chose best in class to meet their requirement and their budget which stand as best in the range

After Sales

As we care after sales is one of the major part in our business, our system is well organised to prove the result



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